**Contact us:**We are located at 1621 NW 77th Way in Pembroke Pines, Florida 33024.

We can be reached at 954-981-2626 or by email: [bitterbluelawn@gmail.com](mailto:bitterbluelawn@gmail.com).

**Location:**

*<INSERT GOOGLE MAP> somewhere on the page where its visible.*

[*https://www.google.com/#q=1621+nw+77th+way*](https://www.google.com/#q=1621+nw+77th+way)

We are located on the corner of Taft Street and 77th way, 3 blocks east of University Drive on Taft.

Our hours of operation: Monday to Friday 8:00 am to 5:00 pm

Saturdays: 8:00 am to 2:00 pm

**Mission:**

Our mission is to have what you need, when you need it, at the right price.  Our repair facility prides itself on delivering efficient and prompt repairs to both consumer and commercial equipment by our highly trained and certified technicians.  Bitter Blue has an excellent reputation throughout the region for high quality merchandise, first-rate service, and competitive pricing on products chosen for reliability and value.

**About Us:**

Bitter Blue Lawn & Garden has been servicing Broward County for over 30 years in the repairs of lawn equipment. We are very proud to be a retailer of the STIHL product line. As an independent Dealer, we can provide many services that the big box chain stores just can't match. Our friendly and knowledgeable staff is always ready to help you select the equipment that meets your specific needs. We can offer fast, professional service for your STIHL equipment after the sale. Your equipment comes fully assembled and ready to use, and our staff can give you in-store safety and operating demonstrations so that you can get started on your tasks as soon as you get home.

**Services:**

We offer a complete line of Exmark mowers for both our consumer and commercial customers.

We service all brands of mowers, pressure-washers, generators, as well as small outdoor power equipment such as string trimmers, chainsaws, edgers, and small engines.

We also offer a pick-up and delivery service for those who need it at a nominal charge.

**Warranty Center Repairs:**

We are an authorized warranty center for the following major brands including:

Briggs & Stratton, Honda, Kohler Engines, Kawasaki Engines, Subaru

Stihl, Exmark, Homelite/Ryobi, Karcher, FNA Simpson pressure washers, Assurant Solutions.

MTD products including Yard Man, Yard Machine, Cub Cadet, Bolens, Poulan, Weedeater, Generac.

We repair most consumer and commercial equipment including:

Wright MFG

Great Dane Mowers

Scag

Toro

John Deere

Dixie Chopper

Snapper

Ferris

Echo

Shindaiwa

Husqvarna

Craftsman

**OUR SUPPLIERS:**

EXMARK: <https://www.exmark.com/>

STIHL: <http://www.stihlusa.com/?gclid=CjwKEAjwpLa5BRCTwcXS6_rpvC4SJACTDQMMBwNepCerF0gMj08BJcgzbRtE3m2MMRkv4C8LMsSzZhoCXknw_wcB>

PRESSURE PRO: <http://www.pressure-pro.com/>

**FINANCING:**

TD Yard Card: <http://tdrcs.com/yard/>

Yard Card and Yard Card PLUS

A revolving consumer and commercial credit card designed to give customers flexible payments and terms, while building store loyalty.

Sheffield Financial

<https://www.sheffieldfinancial.com/customer_section>

[Sheffield Financial](https://secure.sheffieldfinancial.com/newLoanApplication.aspx) provides powerful financing for powerful equipment. Sheffield offers retail loans to both consumers and commercial customers for most major brands in the industry.

Policies:

***DEPOSIT POLICY***

* A deposit amount / diagnostic fee is required at time you drop-off your machine and will be applied to the cost of repair once the estimate provided is approved.
* The deposit is **non-refundable** if the equipment is not repaired.
* We provide a 30 day warranty on all parts and labor performed in the shop. You must provide your service order receipt with the returned piece of equipment for repair.

**WE DO NOT WARRANTY FUEL RELATED ISSUES**

***STORAGE FEES***

* Completed equipment is required to be picked up   
  **within 7 days**. Storage charges of $10 per day if equipment is not picked up within the 7 day limit.
* If equipment is not picked up within 10 days, the equipment is disposed of.

DIAGNOSTIC FEE SCHEDULE:

$20 – 2 CYCLE

$25 – LAWNMOWER

$30 – PRESSURE WASHER

$30 – RECOILS

$40 – GENERATORS

$50 – TRACTORS

$60 – ANYTHING ON A TRAILER